

## Next Generation Nurse Call Is Here

Cloud-native and built for the way you work, TigerConnect's nurse call middleware modernizes your nurse call deployment with a flexible, software-based clinical workflow application that brings together location services, EHR data, and smart bed alarms in a single, easy interface.

### Nurse Call Middleware

## Right Message. Right Caregiver. Right Time.

Intelligently route nurse call notifications to the appropriate staff member using flexible, rules-based workflows.

### Workflow Configuration Made Easy

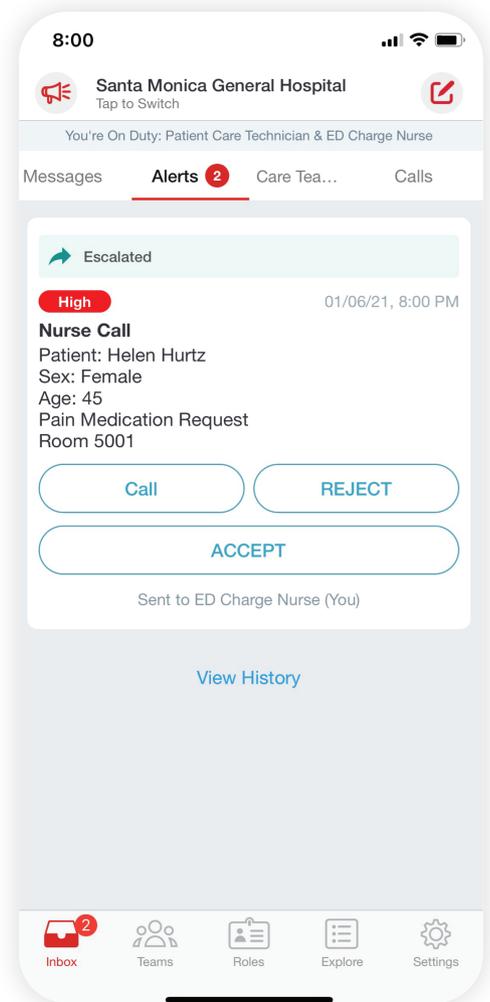
Customize your current nurse call workflow based on the unique requirements of your individual units, rather than a one-size-fits-all approach.

### Patient Experience Analytics

Clinical leaders can view, trend, and compare patient satisfaction metrics (HCAHPS) across the enterprise. Equipped with this data, leaders can reinforce their decision-making and process-improvement initiatives around patient satisfaction and clinical workflow effectiveness.

### Native Integrations

Direct integrations with EHR/ADT, major RTLS platforms, smart bed vendors, and medical devices offer innovative, myriad use cases that converge clinical systems, streamline communications, and generate insightful analytics.



## Modernize Your Nurse Call System Without The Construction Project

### Contextual Notification

Notifications include room, location, patient name, precautions, priorities, alarm limits, and other reported values.

### Accept/Reject

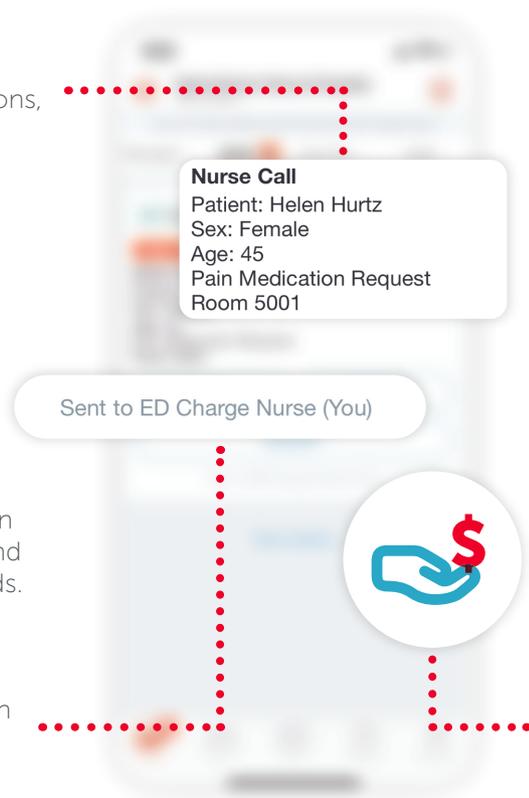
Should a caregiver be busy, they can reject a notification, auto-escalating the call to the next care team member.

### Increased Responsiveness

Real-time, contextual information means better communication and a faster response to patient needs.

### Centralized Triage

Not all nurse call alerts require an RN. Route non-clinical alerts to ancillary staff.



### Decreased Clinical Interruptions

Reduce alarm fatigue through intelligent processing of patient alerts and smarter routing of mobile notifications.

### Faster Deployment

Leapfrog the deployment timeline with a software-based, enterprise-grade platform.

### Remote Implementation

Reduce the impact on IT teams with cloud-based middleware that can be installed and supported remotely.

### Substantial Cost Savings

Avoid replacing your entire nurse call system and see lower TCO with advanced, easy-to-deploy middleware.

## Health System Benefits

- Modernized systems
- Customized workflows
- Reduced risk of medical error
- Fewer clinical interruptions
- Optimized nurse resources
- Better patient experience

## About TigerConnect

As healthcare's most widely adopted collaboration platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and nearly 5 billion user sessions each year. To learn more about TigerConnect, visit [www.tigerconnect.com](http://www.tigerconnect.com).